

Managing your coverage has never been easier

To access and manage your coverage online, visit aflac.com/myaflac to register your account.

Once registered, you can take advantage of these features, available 24/7:



Submit a claim and track the status:

Simply select **new claim**, answer a few questions about what happened and upload your supporting documents.

To prevent delays in processing your claim, be sure to:

- Enroll in direct deposit for faster claims payment.
- If applicable, upload your completed Physician's Statement.
- Sign your claim digitally in the indicated areas and upload all billing and supporting documentation.

Once submitted, you can track your claim status as it is processing.



Have questions? Connect whenever you need us 24/7 by scanning the QR code on the left, logging in to your account or chatting with us at aflacgroupinsurance.com.



To submit your claim by mail, send your completed forms and supporting documents to P.O. Box 84075 Columbus, GA 31993, Attn: Claims Department.

*Registration of a new MyAflac account can take up to 24 hours to take effect.

Aflac herein means Aflac and/or Aflac of New York and/or Continental American Insurance Company and/or Continental American Life Insurance Company.